

Online Giving FAQ's

How should I begin giving?

Pray! Ask God to direct your giving. The Bible refers to using 10% of your income as a basis for knowing how much to give. The key is to give regularly, generously and cheerfully. Why? Jesus said this, "for where your treasure is, there your heart will be also" (Matthew 6:21). If we become generous with our money, God promises our hearts will follow. Additionally 2 Corinthians 9:7 tells us "Each one must give as he has decided in his heart, not reluctantly or under compulsion, for God loves a cheerful giver". Giving is part of God's design for Christ-followers and it is one of the ways we worship Him.

Where does the money go?

All contributions are used to fulfill our mission of "*inviting people to new life in Christ*". Our goal is to share the Good News of Jesus Christ with every ministry initiative we do. The Operating Fund is how we fund all of our ministry and operating expenses. In addition, you will see options for the Building Fund (facility improvements and debt reduction), Benevolence (financial assistance for those in our body that are in need), Scholarships (youth events , summer and winter camps), and Adoption (financial assistance for those in our body who are adopting a child) .

What is the best way to give?

The two best ways are writing a check or making your contribution electronically through your bank's automated bill paying service (automated clearinghouse transaction ACH). There is typically no fee associated with these types of transactions.

What is online giving?

Online giving is the process where you authorize your bank to deduct a specified amount from your debit or credit card or your bank account. We have partnered with BluePay to make this process simple and secure. You choose your giving frequency and amount, and you can change it or stop it at any time. There is a convenience fee charged to the church for this type of giving. ***If you use a credit card, please pay off the balance each month so you do not incur any debt.***

Does CVC pay fees for online giving?

Yes. CVC pays some fees, depending on the card used, for the convenience of having online transactions.

We encourage you to take a “no fee” route when you give by writing a check or making your contribution directly through your bank’s automated bill paying service (automated clearinghouse transaction commonly called ACH). There is typically no fee associated with this type of transaction.

Can I designate my giving to a specific fund/account?

Yes. You can designate your contribution to go to any of our 5 funds – **Operating** (funds all of our ministry and operating expenses), **Building Fund** (facility improvements and debt reduction), **Benevolence** (financial assistance for those in our body that are in need), **Scholarships** (youth events , summer and winter camps), and **Adoption** (financial assistance for those in our body who are adopting a child) . You can split up your contribution as you see fit.

If I schedule recurring donations, can I stop it, change the frequency or amount at any time?

Yes to all the above. Just log onto your MyCVC account and make the changes.

What is MyCVC?

MyCVC is your link to the data base program that Cuyahoga Valley Church uses to keep you informed of your donations and life group involvement. MyCVC is personal to you. You are the only one who can view your donations.

What if I change banks?

You simply go into you’re MyCVC account and update your financial institution information.

Is online giving secure?

Yes. We work with BluePay, who works with churches and other nonprofits as well as commercial enterprises for credit card and other electronic transactions. BluePay complies with PCI DSS standards, meaning that they maintain the highest standards of payment security to keep your information safe.

Will I still get a contributions statement?

Yes. We will continue to mail these to you quarterly. You can also go online to your MyCVC account and look up your contributions.

Can I give online and still give in a service?

Yes.

Who do I call if I have questions?

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